

Case Study



How Cortico helped Kensington Medical Clinic **eliminate** daily appointment phone calls.



Kensington Medical Clinic (KMC) is a family and specialist practice in Burnaby, BC. Within **three days**, KMC installed Cortico and was able to offer patients telehealth access to their 20+ doctors on staff.

Patients were now able to book their appointments directly online, avoiding the need to phone in to schedule a time with a specific doctor. As a result, KMC is realizing over **\$3,300 per month** in administrative savings.

Cortico's software package also enhanced KMC's online presence, increasing visibility of the clinic to capture new patients. As a result, KMC saw a **31% increase** in the month of May 2021 compared to August 2020.

*Before Cortico, we had over **800 phone calls every day** from patients booking or rescheduling an appointment. After Cortico, we are near **zero** phone calls.*

*Jordan O'Reilly
Clinic Manager @ KMC*

Packages starting from \$69/FTE



Patient booking software



Integrated telehealth



Task automation workflows



In-clinic queue management



e-Prescriptions

See why clinics are switching to Cortico

A 15 minute call could transform your business forever.